



## **CASUARINA LODGE**

Casuarina Lodge provides short term accommodation for patients attending Westmead Hospital and their families

Situated in the grounds of Westmead Hospital

Office hours: 8:00 am – 4:00 pm (Monday – Friday)

C/- Westmead Hospital

PO Box 533

WENTWORTHVILLE NSW 2145

Telephone: (02) 9845 6900 Fax: (02) 9845 8336

---

### **Cost**

The current price is \$43.00 for one adult / per night and \$60.00 for two adults / per night.

### **Bookings**

Patients must have a confirmed booking for treatment at Westmead Hospital or Westmead Private Hospital before they and their relatives/carers can book into the Lodge. Priority is given to cancer patients, relatives and carers.

### **Children**

Children under 16 years of age are not permitted to stay at the lodge.

### **How to make a booking**

Please phone the lodge coordinator on 9845 6900, Monday – Friday between 8.00am – 4:00pm.

### **Arrival**

Guests must arrive between office hours. Guests who will be arriving out of office hours should make prior arrangements with the lodge co-ordinator for room keys to be left at the Security Department (located between the Zouki food precinct and Zouki office, opposite the Volunteers shop on Level 2).

### **Departure**

Rooms must be vacated by 10.00am. On departure, please hand keys, passes and parking permits back to reception. If the office door is closed, please place through the office door.

### **Bedroom**

Each bedroom has 2 single beds to accommodate a guest and a carer. There is also a chest of draws, air conditioner, fold-up chair, television, wardrobe and a small refrigerator.

### **Bathroom**

Bathrooms are shared and designed to facilitate guests in wheelchairs. There are extra basins, full laundry facilities and dryers.

### **Kitchenette**

The kitchenettes contain a toaster, kettle and electric frying pan. There are no stoves but we have microwaves and a barbecue. Each room has a lockable cupboard in the kitchen.

## **Cleaning**

Cleaning of the lodge facilities takes place on a regular basis however, the guests are asked to keep rooms tidy and clean.

***All linen (sheets and towels) are supplied on a weekly basis.***

## **Parking**

Parking permits are available from the Casuarina Lodge office. Please ensure that you have this parking permit on the dash of your car. Please park your car within authorised parking spots to avoid the \$99.00 fine.

## **Payment**

- Payment can be made at the Casuarina Lodge office by cash, card or cheque, over the phone, at Cashiers (located in the C&D area level 2 of Westmead Hospital) or at the Emergency Department.

**For guests who arrive outside of office hours, we ask that accommodation fees be paid upon booking.**

## **Transport**

Westmead railway station is 800 metres from the lodge. There is also access to buses from the station or across from the Hospital on Darcy Rd.

- You can catch a train or a bus to Westfield's Parramatta, located opposite Parramatta railway station.
- A shuttle bus service also runs to Parramatta every 15 minutes from Hawkesbury road, Westmead.

## **Security**

Casuarina Lodge is patrolled by Westmead Hospital security officers. To help with Security, please keep the main door locked at all times.

There are no provisions for storing valuable items at Casuarina Lodge, and no responsibility will be taken by management for loss of possessions. The Hospital's Security Department can store valuables for a short period if required.

## **Facilities outside the Lodge**

- Within the hospital we have Zouki food court, post office, gift shop, newsagency, hair dresser and optometrist and an organic coffee shop. There are several automatic teller machines throughout the hospital.
- On Hawkesbury Road there is a Westpac bank, Commonwealth bank, chemist, several cafes, Thai restaurant, Subway and Oporto's.
- There is a Coles supermarket and other shops approximately 800m away on Darcy Road.

## **Emergencies**

- If a medical emergency arises and an ambulance is needed, guests are asked to use the intra-hospital phone located in the lounge area and dial 0-000.
- If you get locked out of your room outside of reception hours, please contact Security on extension: 56036 by using the intra hospital telephone located in the lounge area.
- If there is a maintenance issue, please call Maintenance by using the intra- hospital telephone on extension: 56111